

Service
Management
& Support

SOLUTIONS Simplified.

Blueprint Consulting Services offers our customers a variety of consulting, service and support solutions. We provide dedicated service professionals who bring a wealth of experience and expertise to identify the customer's individual needs and implement solutions that support their business goals.

Blueprint Consultants excel in the following focus areas:

Service Management Consulting



Today's effective IT leaders are shifting their attention to the quality of services they provide and improving the value to, and the relationships with the business. Blueprint's IT Service Management Service offering helps IT establish best practice processes and deliver services that drive customer satisfaction.

Managed Support Solutions



At Blueprint you can leverage a wide range of support options to ensure the stability, scalability, efficiency and cost effectiveness of your business and Support operations. We provide Managed Support Services to span the lifecycle from systems planning and management, through to end-to-end service solutions.

Support Experience Consulting



Blueprint focuses on the entire customer experience and helps clients develop and execute strategies to streamline customer support impacting processes. Our experts can help you bridge the gap between customer expectations and operational support execution to fulfill the brand promise.

"We look at Blueprint as a long term partner and believe strongly that they bring unique value and expertise to Microsoft as a whole. They have a deeply experienced leadership team and consultants that know how to work across organizations and solve tough business problems."

- Microsoft Services

 solutions

 support


Blueprint[™]
CONSULTING SERVICES

 **Microsoft**
Preferred
Supplier Program
Exceptional Suppliers. Exceptional Value.

 **Microsoft** Partner

350 106th Avenue NE, 2nd Floor
Bellevue, WA 98004
info@bpcs.com www.bpcs.com